

## Question Analysis - Westview

Please use the filters below to narrow the result range. Note that many different result formats are available.

Start Date	01 Dec 2013
End Date	28 Mar 2014
Division	Please Select...
Speciality	Please Select...
Service	Please Select...
Questions	All
Display Black and White	<input type="checkbox"/>
Exclude N/A	<input type="checkbox"/>
Enable Chart Type	Bar

View Results

Toggle count/percent display

Combined result from all questionnaires submitted between 01/12/2013 and 28/03/2014

Number of questionnaires submitted between 01/12/2013 and 28/03/2014

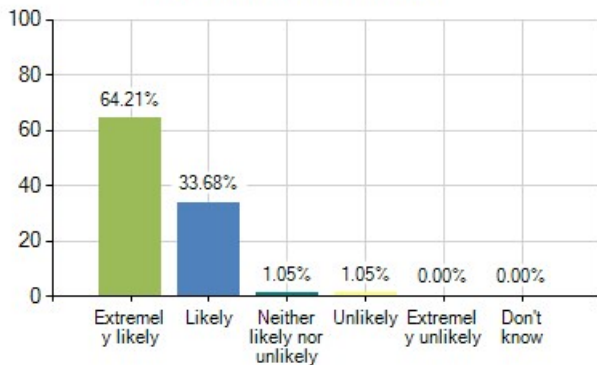
**71.34%**

**95**

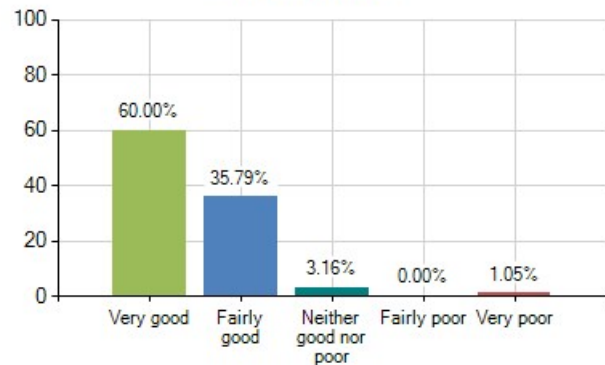
## Question Analysis Results - Westview



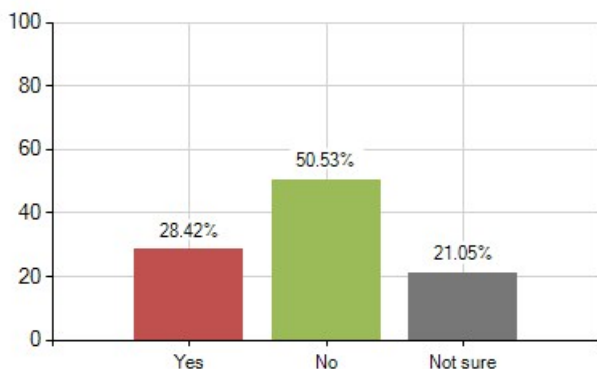
**1. How likely are you to recommend our Service to friends and family if they needed similar care or treatment? (Non Scoring)**



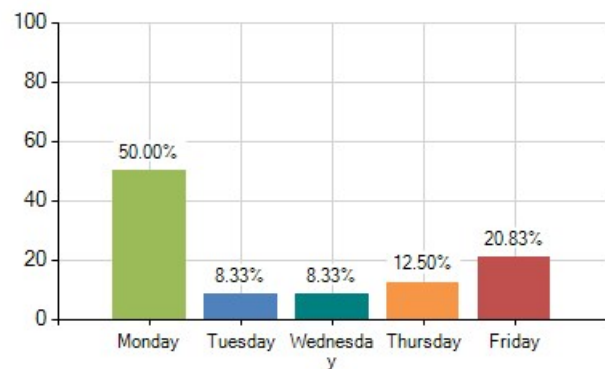
**2. Generally, how would you describe your experience of making appointments at your GP surgery? (Overall score: 88.42%)**



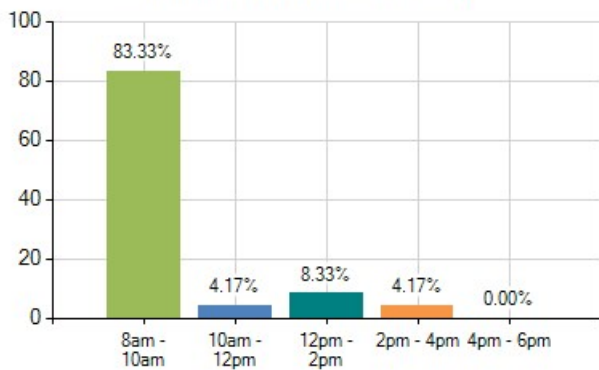
**3. Are there any days or times when it is difficult to get through to your surgery on the telephone? (Overall score: 64.00%)**



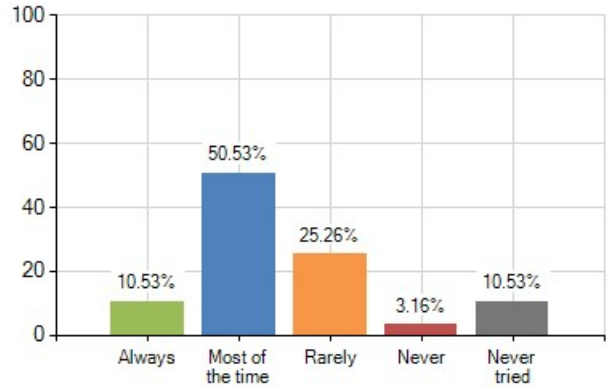
**4. Please tell us which specific days you have experienced difficulties? (Please tick all that apply) (Non Scoring)**



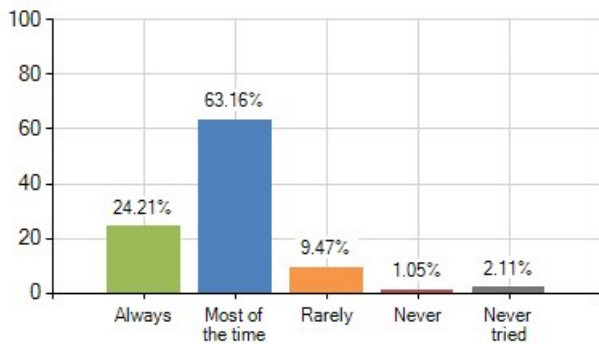
**5. Please tell us what time of day you have experienced difficulties calling the surgery? (Please tick all that apply) (Non Scoring)**



**6. How often can you book a 'same day' appointment at the surgery? (Overall score: 58.92%)**



**7. How often can you book an appointment that fits around other commitments you have (e.g. work, family, caring responsibilities) within 3 days? (Overall score: 71.15%)**



[Question Analysis user guide](#)